

## Deborah.Easterling

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**From:** Deborah.Easterling  
**Sent:** Tuesday, September 04, 2012 3:19 PM  
**To:** 'Heather Signorin'  
**Subject:** RE: Tega Cay Water Service Proposed Rate Increase- Letter of Protest

Dear Mark and Heather Signorin,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

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**From:** Heather Signorin [<mailto:hscout13@yahoo.com>]  
**Sent:** Tuesday, September 04, 2012 3:30 AM  
**To:** PSC\_Contact  
**Subject:** Tega Cay Water Service Proposed Rate Increase- Letter of Protest

Attached please find our letter of protest to Tega Cay Water Service's proposed rate increases. Feel free to contact us with any questions you may have.

Thank you.

Sincerely,

Mark and Heather Signorin  
803.802.3407



\* Required Fields

## Letter of Protest

Print

Email

Date: \* 4-Sep-2012

in Docket \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

### Protestant Information:

Name \* Mark & Heather Signorin

Mailing Address \* 12092 Spinnaker Dr.

City, State Zip \* Tega Cay, SC 29708 Phone \* 803-802-3407W

E-mail hscout13@yahoo.com

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

We are customers of Tega Cay Water Service, the subject of this pending proceeding.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

Tega Cay Water Service's rates and charges are already high for the region. The proposed rate increase is a 40% increase for basic water service and almost 70% increase for sewer fees. This is an outrageous and burdensome jump in expense for our family and an absolutely unfair and unjustified increase for residents who have no choice in water providers. While we understand that improvements may need to be made over time, increases this dramatic indicate that there are other factors that contribute to this increase. We take particular objection to these rate increases "to preserve its financial integrity". We suspect that there has been mismanagement of existing funds and assets. Additional funds are undeserved and just as likely to be misused.

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***

If necessary, I am willing to appear and offer sworn testimony.